



WHO TO CALL

EMERGENCY NUMBERS

Ambulance/Fire/Police.....	9-1-1
Northwest Natural Gas	503-585-6611
Portland General Electric.....	1-800-544-1795
Public Works 24/hr Dispatch	503-588-6311
Utility/Water Bill (City of Salem)	503-588-6099
Traffic signals (City of Salem).....	503-588-6311
Streetlights	
Salem Electric.....	503-362-3601
Portland General Electric.....	503-399-7717

GOVERNMENT NUMBERS

League of Oregon Cities.....	503-588-6550
Marion County	503-588-5037
Mid Willamette Valley Council of Governments (COG)	503-588-6177
Polk County	503-623-8173
State of Oregon, (Governor's Ofc).....	503-378-3111

OTHER NUMBERS

Consumer Protection.....	503-378-4320
Chamber of Commerce	503-581-1466
Garbage Transfer Station.....	503-588-5169
Humane Society	503-585-5900
Mid Willamette Valley Community Action Agency.....	503-585-6232
Neighbor-to-Neighbor Mediation Service.....	503-585-0651
Salem Area Mass Transit (Cherriots)	503-588-2877
Salem Hospital	503-561-5200
Salem Area Seniors.....	503-390-7441
Salem Senior Center 50+	503-588-6303
South Salem Seniors.....	503-588-0748
Salem Convention and Visitors Association	503-581-4325
Weather Forecast.....	503-363-4131

ANIMALS

Biting, cruelty, dead, injured, loose	
Marion Co., Animal Control	503-588-5366
Polk Co., Animal Control	503-623-9251
Dog licenses	
Marion County	503-588-5366/1-888-738-3463
Polk County	503-623-9251
Adoption	
Humane Society	503-585-5900
Rodent control related to garbage/abandoned buildings	
CD, NED.....	503-588-6421

AUTOS

Abandoned autos and parts	
Community Development (CD), Neighborhood Enhancement Division (NED).....	503-588-6421
Blocking driveway or illegally parked	
Urban Development (UD), Parking Services.....	503-588-6471
Towed autos Police Department (PD).....	503-588-6144
Carpool information	888-323-POOL

Code Compliance, Report Violations

Neighborhood Enhancement Div.....	503-588-6421
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CITY MEETINGS, DOCUMENTS, REGULATIONS

Council Agenda and records, City Code and Charter, elections (city) City Recorder.....	503-588-6097
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CRIME PREVENTION

Police Department:	
Neighborhood Watch	503-588-6175
Security Survey (inspect residence or business).....	503-588-6175
Volunteer Opportunities	503-588-6499

FIRE

Emergency	9-1-1
Burning information - Fire Dept.....	503-588-6420
Fire prevention and hazards	
Fire Marshal	503-588-6245

GARBAGE COLLECTORS	503-390-4000
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GARBAGE, REFUSE, AND EYESORES

Overgrown brush and weeds	
Public Works (PW), Streets	503-588-6311
Trash and junk (private property)	
CD, NED	503-588-6421

GRAFFITI

Graffiti hotline.....	503-371-4264
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HOUSING AND BUILDING INFORMATION

Housing rehabilitation programs	
UD.....	503-588-6178
Low income housing	
Housing Authority.....	503-588-6368
New buildings; alterations	
CD, Building and Safety.....	503-588-6256
Open, boarded, vacant buildings	
CD, NED	503-588-6421

HUMAN RESOURCES INFORMATION, CITY OF SALEM

Affirmative Action, employee benefits, labor relations, recruitment Human Resources Department	503-588-6162
Risk management	
Human Resources Department	503-588-6132
Jobs available	503-588-6162

HUMAN RIGHTS

Salem Human Rights and Relations Advisory Commission	503-540-2371
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LIBRARY

Reference information.....	503-588-6052
Hours.....	503-588-6315

NEIGHBORHOOD ASSOCIATIONS

CD, NED Nbhd Services.....	503-588-6207
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NOISE DISTURBANCES

Noisy cars, wild parties, barking dogs, etc.
Police Department..... 503-588-6123
Commercial or Industrial noise disturbances
Compliance Services..... 503-588-6421

PARKING

Carpool information 503-371-POOL
Enforcement
UD, Parking Services 503-588-6471
Meter repairs - PW 503-588-6063
Parking permits
Permit Application Center (PAC)..... 503-588-6256
Ticket collection
Finance Department..... 503-588-6193
Special parking signs and zones - PW 503-588-6211

PARKS

Maintenance - PW 503-588-6336
Reservations:
City parks, ball fields, and Pringle Community
Hall - PW 503-588-6261

PERMITS AND LICENSES

All licenses/permits required by the City
PAC 503-588-6256
Park use, reservations
PW 503-588-6261

PLANNING AND ZONING

Planning and Zoning information..... 503-588-6213
Enforcement 503-588-6256

POLICE DEPARTMENT

Emergency 9-1-1
Graffiti hotline 503-371-4264
Drug activity tips line..... 503-315-2566
Non-emergency line 503-588-6123

POLLUTION CONTROL

Public Works 24 hrs..... 503-588-6311
Haz Mat 503-588-6063

RECREATION PROGRAMS

Neighborhood programs, sports, general information
PW 503-588-6261
Seniors
Salem Senior Center 50+ 503-588-6303
South Salem Seniors..... 503-588-0748
Salem Area Seniors..... 503-390-7441

SEWER INFORMATION

Permit information 503-588-6211
Billing information
PW, Customer Service 503-588-6099

SIDEWALKS

Repair and improvement
PW, Streets Division..... 503-588-6311

SOCIAL SERVICES

UD Department..... 503-588-6178

STREETS

Closures
PW, Traffic Division..... 503-588-6211
PW, Street Closure Permits 503-588-6211
Repairs; cleaning
PW, Streets Division 24 hrs 503-588-6311

STREETLIGHTS

Damages; outages (PW 24 hrs)) 503-588-6311

TRAFFIC PROBLEMS

Engineering - PW, Traffic..... 503-588-6211
Enforcement - PD 503-588-6123
Signal Outages - PW (24 hrs)..... 503-588-6311
Traffic Tickets - Municipal Court 503-588-6146

TRANSPORTATION

Bike paths- PW, Traffic 503-588-6211
Bus schedules/information
Cherriots, Transit District 503-588-2877
Carpool coordination and information
Cherriots Ride Share.....503-371-POOL

TREES

Street tree information and problems
PW, Dispatch (24 hrs)..... 503-588-6311

UTILITIES

Locating/marketing for excavation
Salem/Keizer Utilities, Notification Center.1-800-332-2344
Line Locate 8-1-1

VOTER INFORMATION

City Recorder 503-588-6097
Marion County Elections 503-588-5041
Polk County Elections 503-623-9217

WATER SERVICE

Billing information, Water Service
PW, Customer Service..... 503-588-6099
Water conservation
PW..... 503-588-6211
Water quality line 503-588-6323

Revised October 2019

Have a question about this list or would like additional copies? Contact Irma Dowd, Neighborhood Services Coordinator at idowd@cityofsalem.net or 503-540-2303.